

## Frequently asked questions about Pellet Stoves

1. Can my wood pellet stove heat radiators?
2. Does my wood pellet stove need a chimney?
3. Are pellet stoves noisy?
4. Do I need to clean my stove regularly?
5. Can I thermostatically control my wood pellet stove?
6. Can my pellet stove burn other fuels?

### **Q: Can my wood pellet stove heat radiators?**

A: The Windsor Stove cannot heat radiators.

### **Q: Does my wood pellet stove need a chimney?**

A: Not necessarily, your stove flue can be piped out through an external wall and is fitted with a simple cowl on the outside.

### **Q: Are pellet stoves noisy?**

A: Pellet stoves are fan assisted for the expulsion of the flue gasses outdoors and also for heat convection indoors, therefore an associated noise level is necessary this however no greater than a conventional convection radiator, in other words barely noticeable.

**Q: Do I need to clean my stove regularly?**

A: For best performance it is advisable to clean the combustion chamber at least every 2 days.

This is achieved simply by releasing the ash into the ash box and brushing with a fine brush to remove the fine ash, this greatly enhances the ignition process.

**Q: Can I thermostatically control my wood pellet stove?**

A: Yes, simply select the required temperature in your room and your stove will supply the required heat.

**Q: Can my pellet stove burn other fuels?**

A: No – pellet stoves are specifically designed to burn pellets only.